COMPUTERIZED CRIMINAL HISTORY

DO THESE CHALLENGES SOUND FAMILIAR?

- **Unsustainable annual cost increases**
- **Poorly structured, inadequately documented software**
- **Limited support options**
- **Numerous manual process bottlenecks**
- **Unsuccessful "lift and shift" conversion efforts**
- **Inability to make needed changes in a timely fashion**

Arkansas Crime Information Center (ACIC) faced key cost, productivity, functionality, and personnel challenges directly related to its aging technology. They turned to Mainstream to develop a new solution that took advantage of modern technologies that would address their process inefficiencies. **ACIC wanted a dependable, accurate, fast, secure solution with a flawless launch.**

THE NEW SYSTEM LAUNCH

Mainstream analyzed the current system, interviewed stakeholders, and then modernized ACIC's criminal history application. After a flawless system launch Forrester Consulting performed an independent third-party assessment.

$1.7M Legacy System Cost Saved Over Five Years

79,800 Productivity Hours Recaptured Over Five Years

48% ROI Achieved in the First Five Years

THE MAINSTREAM APPROACH

Security First
Made CJIS compliance and security a foundation of the solution, not just an afterthought.

Custom Solution
Listened to our client's goals, and built a solution that optimized their business processes.

Agency Connections
Integrated with multiple agency systems including: AFIS, NCIC, NLETS and local law enforcement / courts.

MAINSTREAM
TECHNOLOGIES

mainstream-tech.com

WHY TRANSFER WHEN YOU CAN TRANSFORM?

As technology ages and business demands change, stakeholders develop workarounds to accommodate technology gaps.

Legacy Software

Converting an outdated architecture to a modern platform is an opportunity to re-engineer and improve processes.

Tailored Fit

Mass-market packaged software forces your users and data to adapt. Mainstream adapts the software to your unique requirements.

MAINSTREAM TRANSFORMS YOUR PROCESSES

"Mainstream came highly regarded and they've been extremely good at digging in to understand what the intent of the programs truly are."

Arkansas Crime Information Center (ACIC)

READY FOR YOUR TRANSFORMATION?

Before embarking on a conversion path, consider investing in process efficiency improvement that amplifies, magnifies and generates accretive ROI.

Business Knowledge

We identify your unique business challenges so we can provide the best solution possible.

Automation

Evolve from batch-processing to real-time reliability, availability and security.

Seamless Migration

When public safety is at stake, minimizing downtime is crucial. System launches are designed to be painless.

MAINSTREAM
T E C H N O L O G I E S

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